

January 30, 2026

To Our Valued Customers:

ROL-01A (Hush Roll) Announcement

PPI uses the voice of customer to define and direct projects. We are truly customer focused.

The request was clear – The ROL-01A (Hush Roll) must have a lead time shorter and independent of other parcel product. Our team got to work.

Effective Feb 2, 2026 standard ROL-01A (Hush Roll) orders will receive a 5-day lead time. Lead time will be separate from pulley and roller quotes.

Effective Feb 2, 2026 standard ROL-01A (Hush Roll) will receive a price **DECREASE!**  
**Our goal is to not only offer the best service, but also the most competitive price!**

New quotes will be available upon request. Please contact your PPI sales representative with any questions.

Thank you for your continued support.

Sincerely,

*Kyle Harwood*

Kyle Harwood  
Product Manager, Unit Handling