



January 30, 2026

To Our Valued Customers:

ROL-01A (Hush Roll) Announcement

PPI uses the voice of customer to define and direct projects. We are truly customer focused.

The request was clear – The ROL-01A (Hush Roll) must have a lead time shorter and independent of other parcel product. Our team got to work.

Effective Feb 2, 2026 standard ROL-01A (Hush Roll) orders will receive a 5-day lead time. Lead time will be separate from pulley and roller quotes.

Effective Feb 2, 2026 standard ROL-01A (Hush Roll) will receive a price **DECREASE!**
Our goal is to not only offer the best service, but also the most competitive price!

New quotes will be available upon request. Please contact your PPI sales representative with any questions.

Thank you for your continued support.

Sincerely,

Kyle Harwood

Kyle Harwood
Product Manager, Unit Handling